**QUIZ - RPA BASICS #1**

**What is Robotic Process Automation (RPA)?**

1. Automation that interacts with computer-centric processes through a software User Interface
2. Computer-coded software that automates manual activities by performing repetitive rules-based tasks through the User Interface
3. An industrial robot that involves using physical machines and control systems to automate tasks within an industrial process

**What processes should I automate?**

1. Well-described processes that involve high transaction volumes and are liable to change in the next 1-3 months
2. Complex processes that involve judgmental decisions and are prone to human errors
3. Stable, manual and repetitive processes with high transaction volumes and a digital input

**What is NOT true about RPA?**

1. RPA Replicates human interactions on a computer using proven underlying technology like image recognition, text recognition, screen positioning, XML fragments and attributes
2. RPA operates in the GUI (Graphical User Interface) of a computer
3. RPA implementations create the need to change existing and underlying IT infrastructure
4. RPA can be implemented at the desktop or in a virtual environment

**What is NOT an RPA capability?**

1. RPA can read non-electronic data with unstructured input
2. RPA can open emails and attachments
3. RPA can scrape data from the web
4. RPA can read and write to databases

**True or False: One of the main advantages of RPA technology is its ability to work across different systems, applications, and platforms?**

1. True
2. False

**Which is NOT one of the benefits of RPA?**

1. It is no need to make changes to existing legacy systems when implementing RPA
2. Increased compliance by eliminating human error and increasing traceability
3. Mainly FTE reduction – without FTE saving, automation is never taken into consideration
4. Cost reduction and short payback period
5. We, as humans, can focus on more rewarding and value-adding activities

**Which is NOT one of the disadvantages of RPA?**

1. Any process change means updating of RPA code
2. Employee resistance and onboarding
3. Not all tasks are ideal for Robotic Process Automation
4. RPA initiatives are difficult to scale (technology perspective)
5. There is still need for human intervention